

2010-2011 International Student Health Insurance



Complete Information available at

<http://hr.iu.edu/benefits/students.html>

Need Help or Have Questions?

- ▶ **Aetna Student Health Customer Service**
Phone: 877-437-6512
Web: www.aetnastudenthealth.com
- ▶ **IU Bloomington Campus Contact**
Phone: 812-856-4650
Address: Poplars E165
Email: studenhc@indiana.edu
- ▶ **Student Insurance Information Sessions**
IU Bloomington: *September 14th, 2010*
IMU Georgian Room, 1:00 - 2:00p & 4:00 - 5:00p

IUPUI: *September 16th, 2010*
University College, UC Lower Level, 1:00 - 2:00p
& 4:00 - 5:00p

Visit www.aetnastudenthealth.com to:

- Register for Aetna Navigator®
- Find providers
- Enroll dependents
- View the latest benefit brochures
- Request Member ID Cards
- Check claim status and view explanation of benefits

How do I Register for Aetna Navigator®?

1. Go to www.aetnastudenthealth.com.
2. Click on "Find Your School" and enter 812849 as your Policy Number.
3. Click on Aetna Navigator and then the "Access Navigator" link.
4. Click on the "Register Now" link.
5. Select a user name, password and security phrase.

To Submit Claims:
Aetna Student Health

P.O. Box 981106
El Paso, TX 79998
(877) 437-6512 or (617) 218-8400 (outside US)

The information contained herein is intended to provide an overview of the Indiana University Student Health Insurance Plan. Students should not use this information in making decisions pertaining to health insurance coverage.

Indiana University International Student Health Insurance Plan Temporary ID Card

This card is for identification only. It is not a guarantee of eligibility or benefits. **Before using, you must do the following:**

1. Fill in the "Student Name" with your full legal name.
2. Fill in your "ID Number", which is 223 and your IU Student ID Number without the three zeroes.
(Example: If your Student ID Number is 0000123456, your health ID Number would be 2230123456.)



Student Health Insurance Plan
Indiana University
International

POLICY NO: **812849**

STUDENT NAME:

ID NO: **223** _____

EFFECTIVE PERIOD: **2010 - 2011**

This temporary ID Card is for identification only. It is not a
Guarantee of benefits. Precertification required.

For inquiries about Student Health Insurance, Benefit Information,
and Eligibility or for Precertification, call (877) 375-4243.

Precertification Requirement: Prior notification is required:

- At least 3 business days prior to all non-emergency hospital admissions
- Within 2 business days following an emergency admission

FAILURE TO COMPLY WITH ABOVE NOTIFICATION GUIDELINES
WILL RESULT IN A \$200 PER ADMISSIONS PENALTY.

For inquiries about prescriptions please call (800) 238-6279.

Note: Preferred Providers are independent contractors and are neither employees nor
agents of IU, Chickering Claims Administrators, Inc., or Aetna.

Send claims to: Chickering Claims Administrators, Inc.
PO Box 981106 El Paso, TX 79998